

POINTS OF CONTACTS

1.0. SERVICE POINTS OF CONTACT (SPOCs)

1.1. Army, Air Force, Navy, Marine Corps, Coast Guard, And National Guard:

Officer in Charge
Military Medical Support Office (MMSO)
P.O. Box 886999
Great Lakes, IL 60088-6999

Telephone: 1-888-MHS-MMSO (647-6676)
Fax: (847) 688-7394

1.2. United States Public Health Service (USPHS) and National Oceanographic And Atmospheric Administration (NOAA):

Medical Affairs Branch
Beneficiary Medical Programs
5600 Fishers Lane, Room 4C-06
Rockville, MD 20857

Telephone for Payment Issues &
Care Authorizations: (800) 368-2777
FAX: (800) 733-1303

2.0. UNIFORMED SERVICES HEADQUARTERS POINTS OF CONTACT

2.1. Army:

TRICARE Prime Remote Officer
HQ, USA MEDCOM
HP&S, TRICARE Division
2050 Worth Road
Fort Sam Houston, TX 78234-6010

Telephone: (210) 221-6518

2.2. Air Force:

TRICARE Prime Remote Officer
HQ USAF/SGMA
110 Luke Avenue, Room 400
Bolling AFB, D.C. 20332-7050

Telephone: (202) 767-4699

TRICARE OPERATIONS MANUAL 6010.51-M, AUGUST 1, 2002

CHAPTER 17, ADDENDUM A

POINTS OF CONTACTS

2.3. Navy/Marine Corps:

TRICARE Prime Remote Officer
Department of the Navy
Bureau of Medicine and Surgery: (MED-31 FIN for
Financial Issues and Reports or MED-31 BAS for
Patient Administration Issues)
2300 E Street, NW
Washington, D.C. 20372-5300

Telephone for Financial Issues: (202) 762-3120
Telephone for Patient Administration Issues: (202) 762-3143

2.4. U.S. Coast Guard:

Commandant (G-WKH-3)
U.S. Coast Guard
Attn: TRICARE Officer
2100 2nd Street, SW
Washington, DC 20593-0001

Telephone: (202) 267-0846

2.5. Army National Guard:

NGB-ARS
111 South George Mason Drive
Arlington, VA 22204-1382

Telephone: (703) 607-7140